

Copenhagen 13th May 2020

Exceptional Cancellation Policy for Fall 2020

When booking for the fall semester 2020 there is, due to the COVID-19 situation and the uncertainty about travel opportunities, exceptionally established a possibility for tenants to have their contract cancelled before moving in.

After moving in, it is not possible to cancel the contract.

The exceptionally cancelation of the contract is subject to the following conditions:

1. The cancellation must be justified by a prohibition on entry into Denmark or a departure ban from the home country issued by the authorities. The same applies if the home university or UCPH stopping student exchange causes the cancellation.
2. If cancellation occurs in the month before moving in, a re-rental cost will have to be paid, approx. DKK 2,000. The amount will be deducted from the deposit. The remainder of the deposit and prepaid rent will be refunded. Final settlement is done by re-renting.
3. If cancellation occurs earlier than the month before moving in, there will be no payment. Deposit and prepaid rent will be refunded.

Repayments are made as soon as possible, however, within 8 weeks at the latest

Best regards

Søren Peter Hvidegaard Jensen
Director