

Exceptional Cancellation Policy for Spring 2021

When booking for the spring semester 2021, due to the COVID-19 situation and the uncertainty about travel opportunities, there is extraordinarily established possibility for tenants to have their contract cancelled before contract start.

After moving in/contract start, the contract cannot be cancelled.

The extraordinary possibility of cancelling the contract is subject to the following conditions:

1. The cancellation must be justified by a prohibition on entry into Denmark or a departure ban from the home country issued by the authorities. The same applies if the home university or UCPH cancels the student exchange program.
2. If cancellation occurs less than 1 month before contract start, a re-rental cost will have to be paid, approx. DKK 2,000. The amount will be deducted from the deposit. The remainder of the deposit and prepaid rent will be refunded. Final settlement is done by re-renting.
3. If cancellation occurs more than 1 month before contract start, no fee will have to be paid. Deposit and prepaid rent will be refunded.
4. The Exceptional Cancellation Policy for Spring 2021 does not apply for students from DJMX. All questions or doubts about this issue must be sent directly to the coordinator in DJMX.

Repayments are made as soon as possible, however, within 8 weeks at the latest

Best regards

Søren Peter Hvidegaard Jensen
Director